

NATIONAL PUBLIC SECTOR FRAMEWORK

For Multifunctional Devices and Associated Print Services and Supplies

REF: CPC/DU/MFD/02A

DANWOOD

Danwood has been an established authority in the print and document management world for over 40 years, and has become the largest independent supplier in the market.

The unique relationships that we hold with hardware and software partners alike, coupled with our specialist expertise, enable us to carefully customise solutions for our customers that reduce costs, boost efficiency and improve environmental credentials. Whether an organisation is looking for a straightforward managed print contract, specialist print production equipment or full end-to-end consultancy to re-engineer and digitise processes, we have the right expertise and partnerships to help.

We hold an exemplary service record. With over 300 engineers nationwide and a within-day breakdown response guarantee, we take pride in keeping our organisations throughout the public sector up and running. We've invested in innovative repair and maintenance solutions, meaning that 30% of all service calls are now fixed remotely and we're proud to say that a high percentage of problems are fixed at first call-out. Our customer satisfaction scores continue to rise year on year as a result of our commitment to continuously improve.

We are a long-established partner to the public sector and have dedicated teams of public sector specialists throughout the organisation. As a result, we have an in-depth understanding of the sector's objectives, ambitions and challenges. We have supported numerous organisations on their digitisation journey, from the introduction of cloud technology and digital archiving to improving workflows.

The breadth of expertise means that we can support public sector organisations with the following seven LOTs:

- LOT 1 – Multifunctional/ Reprographic Devices and associated print services and supplies
- LOT 2 – Recycled Technologies
- LOT 3 – Managed Print and Document Services
- LOT 4 – Specialist Printing Technologies
- LOT 5 – Printers and associated services and supplies (Printers only)
- LOT 6 – Monitors and associated peripherals
- LOT 7 – Consultancy Services

For more information on how Danwood could support you, please contact:

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